

Comments from Community Key Services Dialogue October 3, 2009 Wards 1 & 5

What do you like best about Tucson? What would you most like to see improved about Tucson?

LIKES

- Climate
- Community Feel. Big city and small town
- Always something to do
- Landmarks, i.e., Snake Bridge, Paul Bunyan
- Sense of place
- Involvement
- More Progressive/Green tech
- Friendly Attitude
- Parks
- Caring citizens
- Community centers
- Community of citizens that want change
- Connections. Welcoming. Have lived here very long time
- Diversity
- Feels like home. Lived here short time. Accepting of everyone
- Interaction with Ward offices
- Many small neighborhood with character
- Nonprofit organizations. Variety
- Small town feeling
- Unique character
- Ward offices come to meetings
- Appreciation for Arts, Nature
- Botanical Garden
- City Web page
- Community Resources
- Dining/Restaurants
- History
- Lots of advertising for substance abuse
- Mountains
- Neighborhood Associations
- Parks
- Reid Park Zoo
- Rose Garden
- Skies
- Spring Training
- University of Arizona
- Vibrant Culture
- Weather
- Activities – All
- Baseball
- Community Events (Tucson Meet Yourself)

- Cultural sharing
- Diversity
- Family Atmosphere
- Laid-back environment (at times)
- Layout of City built-out
- Likes to Walk/Activity Centers
- Mountains
- Open Space
- People
- The whole thing: Bus going around town/comfortable/ease to get around/people
- Mount Lemon
- Museums
- Old Pueblo Center
- Old Tucson
- Parks and Recreation
- Public Libraries/Children Programs and El Pueblo
- Rodeo
- Senior Center
- Sports
- Zoo
- Activities
- Cleanliness
- Everything in the City
- More Opportunities
- People
- Service at El Pueblo Center
- Sun Tran – Bus Service
- Tranquility
- Work
- All parks, especially recreation centers
- Climate and People
- Continuations of Senior centers
- El Pueblo
- Everything/born here and live here
- Recreational Programs for Seniors where they can get together for friendships
- United/Senior Programs at El Senior Pueblo
- Weather
- Whole town/Geology and parks
- Davis Monthan Air Force Base
- Diversity
- Doctors
- Downtown
- History
- Neighbors
- Parks and Recreation
- People
- San Javier Mission
- Senior Center

- Sites
- Surrounding Mountains
- University of Arizona
- Weather

IMPROVEMENTS

- Streets, sidewalks repair
- Housing rehab repair
- Parks south side. Not enough attention to south side
- Education about sustainability. Green tech
- Emphasize help people help each other
- Training programs for employment
- Court business to co-attain Tucson
- Government, neighborhoods, work together to help each other
- Charter schools making other schools go out of business
- Community centers open past 6:00 and on the weekends
- Culture of participation needs to be developed. More participation. Peoples voices need to be heard
- Downtown needs improvement. Stable, thriving downtown. People living there. New hotel will help make downtown a destination
- Education of children needs improvement
- Higher paying jobs. Need to improve education
- Involve retired citizens with education process
- Lack of infrastructure/sidewalks and streetlights. Old neighborhoods that used to be County
- Latch-key kids need help
- Mass transit improvements
- More activities available for all ages
- More education about preventive health measures for kids. Art and music/PE in schools
- School system not very good. People don't move here because of schools
- Shade/benches at bus stops
- Stronger economic base, more high-paying jobs to support high housing costs
- Visitor attractions needed (attractive)
- Cynicism of newspapers
- Dropout rate
- Drug problems. Not enough resources
- Excessive traffic stops
- Government efficiencies
- Organization with City Government
- Poverty
- Redundancy of service
- Something happened with homeless (sad)
- Streamline service
- Better jobs
- Better use of City money: more Green/more solar panels
- Focus more on families not just building hotels – wants and needs

- Lack of communication on services/issues
- Lack of services: elderly/mental health/preventative services/substance abuse/youth
- Light rail system
- More innovative practices by Police and Fire
- More security around centers to reduce crime
- More street lights and infrastructure
- People's sense of urgency – too laid back – lack of urgency
- Reach out to meet needs of elderly especially homebound elderly
- Reach youth before they cause/have problems
- Control BBQ vendor smoke goes into neighborhood
- Control litter – mattress and furniture tossing in neighborhood
- Drug problem in Tucson
- Front Yard
- Gang Activity
- Graffiti/Crime Abatement
- Street lighting
- Streets – Potholes
- Youth Programs
- Adult English classes/daytime
- Gang Crime
- Healthy Activities
- More Jobs
- More Police
- Security when out on the streets
- Senior Outings/Field Trips
- Street Pavement
- Champion stravenue repairs
- Improvement in Community Services
- Likes in the Neighborhood
- Police Vigilance in Neighborhoods
- Potholes
- Repair potholes in residential streets
- Residential Street Improvements has been 40 years since street has been fixed
- Street improvements and speeding in neighborhoods
- Street Improvements
- Street lighting and cleaner alleys
- Streets
- Children Services
- Code Enforcement
- Home Improvement Programs
- Homeownership Programs
- More Help for Seniors/Companionship Programs
- Neighborhood Lightening
- Open School Grounds for Parkland
- Outerbelt (Better Programs)
- Parks and Recreation (More Parks)
- Skate Roller Rink

- Streets (Maintenance Surface)

What services would you like to maintain or cut? Why?

MAINTAIN

- Environmental Services
- Fire (Freeze)
- Garbage
- H2O
- Neighborhood Programs for Kids
- Parks and Recreations
- Police (Freeze)
- Pro-Neighborhoods
- Revenue Producers
- Tourism
- TREO
- All
- Community Centers help avoid depression.
- Fire
- Neighborhoods
- Parks and Recreation
- Police
- Senior Centers build support network that improves mental health and emotional state/health.
- Weed and Seed funding.
- Would like to see everything maintained.
- Civic Arts, and Culture
- Housing and Human Services
- Kids programs
- Maintain All 1% + 2% services
- Public Safety (Police, Fire, EMS)
- Public Transit
- Reid Park Zoo – Inexpensive Nature Tourism
- Senior Centers/Adults
- All parks programs
- Increase Parks and Facilities
- Increase parks programs and facilities for young people
- Increase Streets and Transportation
- Maintain workforce development – need jobs for the laid off
- Parks and Recreation
- Parks and Recreation Programs/KIDCO/Family Programs
- Parks programs and facilities
- Police/Fire
- Public Safety
- Recreation Centers and Parks and Facilities
- Cleans services – janitorial

- El Pueblo Center – longer hours of operation – therapy – yoga – dance
- Garbage
- Housing
- Keep property taxes stable
- Streets
- Environmental Services
- Neighborhood Center and Parks Services
- Other Non-Public Safety
- Street Maintenance
- Support Services
- Transit
- Workforce/Economy Training
- Activity Center, especially Senior Centers
- Civic Arts
- Community Centers for Seniors
- Economic and Workforce Development
- Housing and Human Services
- Maintain 0/8 to Police, but do not increase
- Museums
- Neighborhood Investment
- Parks Facilities, Classes
- Police and Fire
- Public Safety Related
- Recreational Services
- Street Lighting and Control Speeding in Neighborhoods
- Streets and Transportation
- Support General Services
- Economic Development – keep money coming in
- Neighborhood/Code Enforcement = Consistency = Effectiveness
- Parks and Recreation Programs = Assist Seniors, Reduce Vandalism
- Police/Fire (keep for Safety)
- Roads – investment
- Transit – have to get around
- 12th Avenue Corridor

CUT

- Fire (Equipment and Supply)
- Fire (Salaries) (If Proposition 200 passes, make expenditures neutral)
- Fleet – Employee take home on call vehicles
- Police (Equipment and Supply)
- Police (Salaries) (If Proposition 200 passes, make expenditures neutral)
- TREO
- Always have to look at support/general budgets in times of fiscal crisis
- Balance needed between Police and Fire and other agencies
- Discretionary between increase in Police and Fire department employees and cuts in other departments. Don't want to cut but surprised by the breakdown in chart
- Either efficiencies or more revenues

- If we increase funds for Parks and Recreation and neighborhoods, etcetera, we might not need so much money for Police and Fire
- Emergency preparedness – redundant services – provided by other agencies
- Possibly cut Fleet services – look for fat
- What has Public Safety done to become more efficient?
- Civic Arts Culture
- Development services
- Downtown Development
- Environmental Programs
- Freeze downtown events
- Freeze environmental programs
- Freeze Fire/Police
- Freeze planning and development services
- Freeze Public Safety related
- Housing and Human Services – minimum services
- Look for ways to cut Civic Arts and Culture and Economic and Workforce
- Planning and Development Services – minimum services
- Upper management
- Dog fines for loose dogs
- Nothing
- Traffic cameras
- Environmental Services
- Housing and Human Services
- Planning and Development Services
- Police/Fire
- Fire
- Police
- Transit
- Efficiencies/Cuts in trash collects (recycling reduction)
- No elimination, efficiency focus

What new resources, revenues or efficiencies should be pursued? Explain.

- Assign responsibility and resources to neighborhoods such as potholes, budget, graffiti.
- Combine Historic Preservation Offices.
- Combine Parks and Recreation.
- Combine services with County.
- Efficiency in managing Police and Fire.
- Fee for service sliding scale for most discretionary services,
- Fines on absentee renters (red tag).
- Garbage Recycling – Central Neighborhood Recycling Block by Block. No Fire trucks to all calls. Smaller targeted emergency vehicles.
- Healthcare or insurance to pay for ambulance.
- Privatize garbage, KIDCO. If you privatize this, can it be more efficient?
- Raise H2O rates outside City limits.
- Target zone transit levels, areas.

- Diminishes efficiencies of community to have Police and Fire come from General Fund.
- Don't change budget long-term for short-term budget crisis.
- Get Police and Fire out of General Fund. They should have their own dedicated fund, like RTA.
- El Pueblo and other community centers should be rented off-hours to make money and be used. Shouldn't sit empty.
- Have Fire districts created – like it is in County – through property taxes.
- Hotel tax is affecting programs here. Less profit because my group didn't pass it along.
- Increase Green efficiencies of buildings. Energy conservation.
- Other Federal grants, are we capitalizing on this?
- Privatize operation of public centers for profit deferred maintenance is concern.
- Raise revenue on people visiting – tourism – car rental.
- Relax restricting on probationary.
- Relax risk-management rules so neighborhoods can do more.
- Renters tax needed – only City that doesn't have one.
- Retired citizen grant writers to bring in dollars.
- Take advantage of Obama stimulus money.
- Volunteerism – working together.
- We need Police but they are filling jails. Jails should pay for themselves. Jails do community service. Prisoners need an industry. Prisoners pay cost of incarceration.
- Arts and Culture.
- Attract tourism dollars – keep working at it.
- Can a non-profit do what City is doing?
- Centrally locate spring training – better use existing facilities.
- Civics and Arts programs. Can be collapsed/combined.
- Efficiency – Redundant services between Federal and State, City Departments, within City.
- Everyone pitch in.
- Green Development.
- How can we make economic workforce better at bringing revenue?
- Incorporate RTA into downtown funding.
- Look at duplication between City and County.
- Look for efficiencies with Public Safety.
- Need more efficient ways for money to come into downtown.
- Parks and Recreation.
- Privately fund spring training.
- Quality of life.
- Redundancy of services.
- Workforce Development – Education, Tax incentives, business ?
- Audit – Cut the fluff.
- Audit in depth across the board looking for efficiencies and accountability.
- Ask employees how to be more efficient.
- Bring events – sports, etcetera, that bring in funds.
- Collect all fines.
- Increase business license fee.

- Increase sales taxes.
- Sales tax (small) increase in sales tax.
- Small fee for senior/kids programs that are now free.
- Bring back troops and generate more jobs.
- Cut border spending.
- Cut war – Iraq.
- Don't lay off employees. More expensive being on unemployment.
- Increase taxes by 5% based on income.
- Keep businesses in Tucson.
- Policeman Garcia should return money.
- Promote volunteer workers.
- Tax undocumented workers.
- Don't idle Police cars – shut off engine/save gas.
- Don't need computer in Police cars.
- Fewer Police cars.
- Lower taxes on groceries.
- No "take home" vehicles for City employees.
- Agency to oversee insurance agencies (fore more fender benders/prices go up).
- Do more festivals to enhance revenues (fairgrounds).
- Jail time for lesser defenses. Put to work around the City.
- Not from more taxes.
- One department/consolidate Civic Arts – Housing – Planning – Streets.
- Raise sales taxes.
- Ride bikes because of gas hikes/streets need better lighting.
- Small fees at parks for activities to enhance revenues.
- Tournaments/International for revenues.
- Efficiencies in Environmental Services.
- Efficiencies in Police and Fire. Increase ticketing/Traffic control.
- Explore merging municipalities.
- Investment in technologies and process efficiency.
- Jobs for teens (ex-conservation Corp).
- Manage volunteer programs.
- More on W/Rio Nuevo – "expedite".
- Solar Resources.
- Vendor License, Business License Enforcement.

What services should we invest in for our community's future?

- Bond Programs, Parks, Historical Preservation, Marist College
- Collaboration Outreach Strategy – NFP, NGO, School, City, County, State
- Compensation Plan for Revenues
- Design parks with xeriscape climate/environmental specifics
- Fair share of State revenue
- Grow more local food
- Local Currency/Barter System
- Partner with County and State
- Pro-neighborhoods/Parks and Recreations budget

- Strengthen Parks and Recreation
- Youth Development
- Workforce development and training
- Economic base/attractive companies/developing workforce
- Education
- Grants/community involvement/volunteerism
- Health services at community centers
- Incentives for new industry/businesses/biogenetics
- Local Vista
- Parks and Recreation/Community Centers
- Regional partnerships
- Renters tax
- Tie education/scholarships to service. Keep the good people here. Local Vista. Keep good students here
- University needs to be strong/partnerships
- Zoo
- Affordable Housing
- Education – School and Job Training
- Energy Efficiency
- Jobs
- Marketing/All of Tucson
- Tax increment breaks to bring manufacturing
- Tourism/conferences/conventions
- Workforce development
- Clean Tucson
- Education for kids
- Industrial parks, tourism
- Invest in people/community participation
- Neighborhood investment and support
- Neighborhoods, Parks and Recreation
- Neighborhood Streets, lighting, speed bumps
- Public Safety – Parenting skills
- TREO
- Workforce development/companies/jobs
- Arts and culture
- Bilingual education programs formed by retired teachers
- Community Food Bank
- Decrease college tuition
- Educational opportunities for the youth
- Housing
- Medical Services
- Parks and Recreation
- Police – DV
- Rehab Programs
- Senior Activities
- Utility Assistance
- Youth Programs/Support
- Control Gang Activities

- Looks on mail boxes
- More and better education
- More sidewalks. Improve walking areas.
- More street lights in unsafe areas
- Neighborhood watch programs
- Police involvement in schools – programs
- Police patrol of parks
- Quick Police response to crime
- Remove tagging on buildings
- Stronger families. Parents teach children
- Traffic enforcement
- Activities for children
- Better trained Police force
- Economic and Workforce Development (3)
- Invest in water/cleaner water and recycling water (2)
- Less City employees
- More jobs
- Parks Programs/Professional Team (because we have the stadium)
- Bring more business, jobs to Tucson
- Departments have technological improvements
- Invest and diversify revenue sources (biotech)
- Invest in attractions
- Invest in historic preservation
- Invest in parks, maintain parks, recreation facilities
- Invest in solar energy and more accessible
- Invest in speed enforcement equipment
- Invest in water/harvesting/conservation